

Information Sheet

Pre-paid Parking Meter Cards – College Avenue

What are they?

These cards are similar in appearance to a normal debit or credit card, but are designed exclusively for use in all 159 gray-head parking meters on College Avenue between Richmond Street and Drew Street. Although the College Avenue meters will still accept coins as they have in the past, they will also provide the option of pre-paid card use.

How will they work?

The pre-paid cards are inserted into slots in the meter head and will initially show the balance remaining on the card. After a short pause, parking time will gradually be added to the meter in 25-minute increments up to a maximum of two hours of parking time. As this occurs, the remaining balance on the card will decrease at a corresponding rate of 60 cents/hour or increment thereof. A combination of card use and coin use will also be possible.

Where can I get the cards?

Cards can be purchased at the cashier booths of the East, Midtown or Washington Ramps, the 1st or 5th floor of the City Center Building (100 N. Appleton Street) or the office of Appleton Downtown Incorporated (116 N. Appleton Street). Cards will be sold in pre-set amounts of \$5, \$10, or \$25 (or in other amounts upon special request, with 3-day notice).

What do I do with my card after it's balance reaches \$0.00?

We ask that all expired cards be returned to any of the locations listed above at the time new cards are purchased.

What if a particular meter does not work with my card?

If you are having problems with a particular meter, you will need to use coins in the meter on that occasion. Please contact the City at 832-6474 and provide the meter number that would not accept the card. Parking staff will check the meter.

What if my card does not work in any of the meters?

Bring your card to the City of Appleton Engineering office on the 5th floor of the City Center building. We can verify the remaining balance on the card and also check your card for possible malfunctions. If the card is found to be defective, we can issue a replacement card of equal value to the remaining balance on the original card. Any cards showing signs of physical damage will not be eligible for replacement.

What if I have other questions?

Feel free to contact the City at 832-6474 or 832-2330.