The Appleton Water Utility provides safe, abundant drinking water to the City of Appleton, Harrison Utilities, the Town of Grand Chute, and the Village of Sherwood. The Appleton Water Utility wants you to be confident in the safety and reliability of water you get every time you turn on the tap. The utility is a self-financed enterprise owned by the City of Appleton. Appleton water meets federal and state health-protection standards. It is regulated by the Public Service Commission (PSC) of Wisconsin, the U.S. Environmental Protection Agency (EPA), and the Wisconsin Department of Natural Resources (WDNR). The Appleton Water Treatment Facility treats Lake Winnebago water with a multi-step process that deactivates and destroys illness-causing micro-organisms while removing other contaminants. The water is lime softened and filtered through granular activated carbon for turbidity removal. Ultraviolet Light is used as a disinfection process for Cryptosporidium. Fluoride is added for dental health. Finally, chlorine disinfection provides safe, drinking water throughout the distribution system and to your faucets.

Source of Appleton’s Drinking Water
The source of Appleton’s drinking water is Lake Winnebago. Lake Winnebago is in the Fox and Wolf River watersheds. Water in the watershed can travel 100 miles. As water flows over land surfaces and through rivers and lakes, naturally occurring substances may become dissolved in the water. The substances are called contaminants. Surface water sources can become susceptible to stormwater pollution. For information on how stormwater pollution can impact our water bodies visit www.fwra.org. Surface water is also affected by animal and human activities. For more information on impacts to your source of drinking water see the “Source Water Assessment for Appleton Waterworks” available at the Appleton Public Library or visit:
www.dnr.state.wi.us/org/water/dwq/swap/surface/appleton.pdf

Information for Persons with Compromised Immune Systems
Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly persons, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection are available from the Safe Drinking Water Hotline, 1-800-426-4781, and the Centers for Disease Control (CDC) www.cdc.gov.

During a 2-year period, the Appleton Water Utility collected Lake Winnebago samples and tested for cryptosporidium. Of the samples collected, cryptosporidium was detected 1 time. The water plant utilizes multiple barriers to remove and deactivate cryptosporidium including dual media filtration, ultraviolet light disinfection.

Unregulated Compound Monitoring Requirement
Unregulated contaminants are those for which the USEPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the USEPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. The Appleton Water Utility participated in this monitoring. See the Water Utility website and the follow URL for more information: https://www.appleton.org/home/showdocument?id=22501

Important Information
This report contains important information about your drinking water. Please contact Chris Shaw if you have any questions.
(920) 997-4200 or www.appleton.org

Información importante
Este reporte contiene información importante sobre su agua potable. Por favor llámenos al (920) 997-4200, si tiene alguna pregunta o www.appleton.org

Lug tsee m eeb rua cov siv diej kws has lugg Mobb
Ntawn nuaat yog cov lug tsee m eeb qha bugy kaw haus diej nyob nrooq Appleton. (920) 997-4200, www.appleton.org

The Utilities Committee meets TUESDAY of the week following Common Council at 5:00 p.m., in Committee Room 6A of City Center.

Direct payments of your utility billing are available. Please see the City’s website http://www.appleton.org/government/finance/city-services-invoices.
Appleton Water Treatment Facility - Safe Water on Tap

The table below identifies the regulated substances detected in the 2018 Appleton water regulatory testing. Every regulated substance that is detected, even in trace amounts, is listed here. The levels detected for these contaminants were all below levels allowed by state and federal regulations in 2018.

<table>
<thead>
<tr>
<th>Contaminant (units)</th>
<th>MCL</th>
<th>MC LG</th>
<th>Level Found</th>
<th>Range</th>
<th>Violation</th>
<th>Typical Source of Contaminant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arsenic (ppb)</td>
<td>10</td>
<td>n/a</td>
<td>0.70</td>
<td>0.70</td>
<td>None</td>
<td>Erosion of natural deposits; Run off from orchards; runoff from glass and electronics production wastes</td>
</tr>
<tr>
<td>Barium (ppm)</td>
<td>2</td>
<td>2</td>
<td>0.003</td>
<td>0.003</td>
<td>None</td>
<td>Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits</td>
</tr>
<tr>
<td>Copper (ppm) (2017)</td>
<td>AL=1.3</td>
<td>1.3</td>
<td>0.13 0 of 30 results were above the action level</td>
<td>None</td>
<td>Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives</td>
<td></td>
</tr>
<tr>
<td>Fluoride (ppm)</td>
<td>4</td>
<td>4</td>
<td>0.69</td>
<td>0.69</td>
<td>None</td>
<td>Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories. SMCL = 4.0 ppm</td>
</tr>
<tr>
<td>Haloacetic Acid (HAA5) multiple sites (ppb)</td>
<td>60</td>
<td>60 21 (average)</td>
<td>15-25</td>
<td>None</td>
<td>By-product of drinking water chlorination</td>
<td></td>
</tr>
<tr>
<td>Lead (ppb) (2017)</td>
<td>AL=15</td>
<td>0</td>
<td>5.8 1 of 30 results were above the action level</td>
<td>None</td>
<td>Corrosion of household plumbing systems; Erosion of natural deposits</td>
<td></td>
</tr>
<tr>
<td>Nitrate (NO3-N) (ppm)</td>
<td>10</td>
<td>10</td>
<td>0.91</td>
<td>0.91</td>
<td>None</td>
<td>Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits</td>
</tr>
<tr>
<td>Radion (226 + 228) (pCi/l) (2014)</td>
<td>5</td>
<td>0</td>
<td>1.4</td>
<td>1.4</td>
<td>None</td>
<td>Erosion of natural deposits</td>
</tr>
<tr>
<td>Sodium (ppm)</td>
<td>n/a</td>
<td>n/a</td>
<td>12.0</td>
<td>12.0</td>
<td>None</td>
<td>n/a</td>
</tr>
<tr>
<td>Sulfate (ppm)</td>
<td>n/a</td>
<td>n/a</td>
<td>27.0</td>
<td>27.0</td>
<td>None</td>
<td>n/a</td>
</tr>
<tr>
<td>Trihalomethanes, Total (TTHM) multiple sites (ppb)</td>
<td>80</td>
<td>0</td>
<td>41 (average)</td>
<td>30-49</td>
<td>None</td>
<td>By-product of drinking water chlorination Reported is the highest annual location average and largest range from the multiple sites.</td>
</tr>
</tbody>
</table>

Definitions and Notes

AL – Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Haloacetic Acids – Total of Mono-, di-, and tri-chloroacetic acid; mono- and di-bromoacetic acid; and bromochloroacetic acids

MCL – Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close as possible to the MCLGs as feasible using the best available treatment technology.

MCLG – Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

ND – Not Applicable

pCi/l = Picocuries per liter (a measure of radioactivity)
ppb = Parts per billion, or micrograms per liter (ug/l)
ppm = Parts per million, or milligrams per liter (mg/l)
SMCL = Secondary Maximum Contaminant Level: Inorganic chemicals that are not hazardous to health but may be objectionable to an appreciable number of persons.

Trihalomethanes, Total – Total of chloroform, bromo-dichloromethane, dibromochloromethane and bromoform

Safe Drinking Water On Tap

The Safe Drinking Water Act provides a regulatory framework to maintain and protect public water supplies. To get an easy to read EPA booklet on drinking water go to: http://water.epa.gov/drink/guide/upload/book_waterontap_full.pdf

Lead and Copper Monitoring

The Utility is required to periodically test for lead in the drinking water of homes. Currently there are 30 sites throughout the City that are tested for lead and copper. Lead can enter the drinking water by corrosion of home plumbing. For the last test year, 2017, and since the introduction of polyphosphates in 1994, the water supply complies with the lead and copper action levels.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Appleton Waterworks is responsible for providing high quality drinking water but cannot control the variety of materials used in private plumbing components.

If your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap until it runs cold before using water for drinking or cooking.